

MUTOH Direct

User's Guide

For End user

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Introduction

MUTOH Direct is an enhanced service in MUTOH Club, allowing dealer/distributor who will provide repair and maintenance service to remotely monitor users' printer information to provide timely and proactive service to users.

To use the MUTOH Direct feature, dealer/distributor will send you a connect permission request by email. **When you receive it, please follow these steps to allow connection.**

Allow connection

- Once a connect permission request has been sent from dealer/distributor, you will receive the following notification email from MUTOH Club (email address: MUTOH_Club@mutoh.co.jp).

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You've received a Connect Permission Request from MUTOH Club. Please log into MUTOH Club.
=====

Connect Permission Request has been sent from MUTOH Dealer/xxxxx.

MUTOH Direct (Connect) is a service that allows dealer/distributor to provide prompt service by sharing your printer information with them.
Please log into MUTOH Club and start using this service.

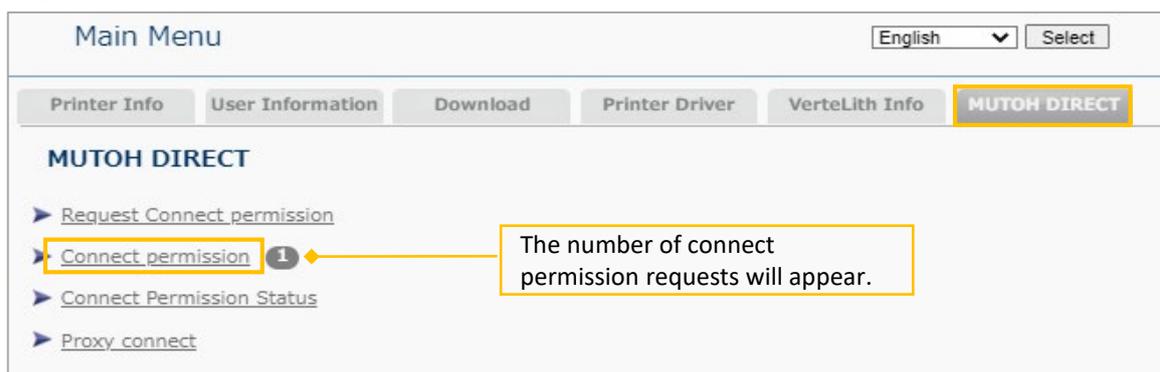
[How to start service]
1. Log into MUTOH Club.
2. Go to "MUTOH Direct" > "Connect permission" and permit connect.

Please contact the dealer/distributor if you have any questions or you have received this email in error.

[Note]
This is an automated email response and cannot be replied to.

MUTOH Industries Ltd.
    
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- Log into MUTOH Club and click **MUTOH DIRECT > Connect permission**.



- The following dialog appears. Specify the following items and click **APVD** to allow connection. To reject connection, click Delete.



[Items]

- **Printer serial number:** Select the serial number of the printer you permit the dealer/distributor to view.
- **Permitted access to company information:** Select this checkbox if you permit the dealer/distributor to view your company information.
- **Permitted access to printer information:** Select this checkbox if you permit the dealer/distributor to view your printer information.